

PLEASE CLICK ON THE COUNTY OF LOS ANGELES SEAL
TO RETURN TO THIS PAGE

[CLICK HERE FOR THE DIRECTOR OF CONSUMER AND BUSINESS AFFAIR'S MEMO DATED AUGUST 2, 2016](#)

[CLICK HERE FOR THE DIRECTOR OF CONSUMER AND BUSINESS AFFAIR'S REPORT DATED OCTOBER 4, 2016](#)

[CLICK HERE FOR THE DIRECTOR OF CONSUMER AND BUSINESS AFFAIR'S REPORT DATED DECEMBER 1, 2016](#)



Brian J. Stiger
Director

**COUNTY OF LOS ANGELES
DEPARTMENT OF
CONSUMER AND BUSINESS AFFAIRS**

Members of the Board

Hilda L. Solis
Mark Ridley-Thomas
Sheila Kuehl
Don Knabe
Michael D. Antonovich

"To Enrich Lives Through Effective and Caring Service"

August 2, 2016

TO: Supervisor Hilda Solis, Chair
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: Brian J. Stiger
Director, Consumer and Business Affairs

**DEPARTMENT OF CONSUMER AND BUSINESS AFFAIRS NOTIFICATION OF
CONTRACT EXTENSION WITH NEIGHBORHOOD LEGAL SERVICES FOR
OPERATION OF LOS ANGELES SUPERIOR COURT SELF-HELP LEGAL ACCESS
CENTERS (AGN. 13 AUGUST 9, 2011)**

This memorandum is to inform you that the Department of Consumer and Business Affairs (DCBA) is exercising its delegated authority to enter into a one-month contract extension with Neighborhood Legal Services for continued operation of Los Angeles Superior Court's Self-Help Legal Access Centers (SHLACs). Pursuant to your Board's approval, DCBA has delegated authority to enter into six, one-month contract extensions.

DCBA is exercising this delegated authority to complete contract negotiations to continue operating the SHLACs. The one month extension will begin on September 1, 2016 through September 30, 2016. We will seek your Board's approval to enter into the new contract once negotiations are complete.

Should you have any questions, please contact me at (213) 974-9750.

BJS:ct

C: Chief Executive Officer
Executive Officer, Clerk of the Board



Brian J. Stiger
Director

COUNTY OF LOS ANGELES DEPARTMENT OF CONSUMER AND BUSINESS AFFAIRS

Members of the Board

Hilda L. Solis
Mark Ridley-Thomas
Sheila Kuehl
Don Knabe
Michael D. Antonovich

"To Enrich Lives Through Effective and Caring Service"

DATE: October 4, 2016

TO: Supervisor Hilda L. Solis, Chair
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: 
Brian J. Stiger
Director, Consumer and Business Affairs

QUARTERLY WORKLOAD REPORTS FOR SELF-HELP LEGAL ACCESS CENTERS (ITEM NO. 23, AGENDA OF MAY 3, 2016)

On May 3, 2016, your Board adopted a motion authored by Supervisor Ridley-Thomas directing the Department of Consumer and Business Affairs to provide written quarterly workload reports for each Self-Help Legal Access Center (SHLAC). These reports shall include the number and types of cases received and consumers served by location. This first report covers the months of May, June, and July of 2016.

The County of Los Angeles (County) contracts with Neighborhood Legal Services of Los Angeles County to provide assistance to persons handling their cases in Los Angeles Superior Court without legal representation. These services are provided in nine regional SHLACs located throughout the County.

The attached workload documents provide your Board with the number and types of cases received at each of the nine regional SHLACs. The next quarterly report will cover the months of August, September, and October 2016.

If you have any questions or need additional information, please contact me at your earliest convenience.

Attachments

Self-Help Legal Access Center (SHLAC)
Quarterly Workload Reports for May 2016

TOTAL NUMBER CONSUMERS SERVED:	2059	1532	210	1241	1542	1401	470	570	1211
MAY 2016	VN	PO	IW	AV	LB	CH	SM	TO	CO
Declaration Disclosure Non-Workshop	65	85	0	13	24	48	0	8	17
Civil Harassment Response	3	2	0	0	7	0	0	0	3
Consumer Action Workshop	0	0	0	0	2	27	0	0	0
Divorce: Default Setting/Request	82	66	4	46	36	54	2	36	76
Divorce: Default Workshop	0	0	0	0	5	0	0	0	0
Divorce: Disclosures/Workshops	0	3	0	0	8	0	28	6	0
Divorce: Divorce Judgment Workshop	1	7	1	55	0	0	36	9	3
Divorce: Divorce 1 (Non Workshop)	421	363	45	284	105	257	59	140	69
Divorce: Judgment (Non Workshop)	156	152	1	81	133	102	3	44	57
Divorce: Mandatory Settlement Conference/TRIAL BRIEF	17	16	0	46	1	19	0	6	8
Divorce: Order After Hearing	0	3	0	9	6	1	0	0	4
Divorce: Order to Show Cause Initial	2	7	0	9	12	12	0	4	22
Divorce: Order to Show Cause Modification	200	55	1	46	27	60	10	39	9
Divorce: Request for Trial Set	21	22	0	15	28	49	6	13	22
Divorce: Response to Order to Show Cause	4	8	0	7	8	7	0	4	4
Divorce: Response	38	41	1	37	27	45	0	20	17
Divorce: Summary Dissolution	16	0	0	4	0	15	0	5	1
Divorce: Workshop 1	0	0	0	0	198	1	18	17	154
Divorce: Workshop 2	0	0	0	0	0	0	0	0	0
Divorce: Workshop 3	0	0	0	0	0	0	0	0	0
Domestic Violence-H/P Workshop	2	2	0	0	0	1	0	0	0
Domestic Violence - P How to Packet	0	9	0	0	0	0	0	0	45
Domestic Violence - P Individual Assistance	195	6	0	97	0	201	3	0	23
Domestic Violence Clinic - P	8	2	0	0	0	0	0	0	0
Domestic Violence Clinic - R How to Packet	1	39	0	3	0	4	0	0	14
Non-Family: Answer to Unlawful Detainer	231	155	48	132	285	17	229	6	47
Non-Family: Civil Complaint - Contract	19	1	11	10	59	25	11	13	1
Non-Family: Civil Complaint Property	0	1	2	2	1	2	1	1	0
Non-Family: Civil Harassment Temporary Restraining Order	82	24	43	58	111	83	5	28	29
Non-Family: Claimed Exemption	8	1	1	2	11	23	1	2	1
Non-Family: Expungment	7	24	19	37	3	4	1	4	0
Non-Family: Starting an Unlawful Detainer	18	34	14	19	20	9	32	9	42
Other - (Services not related to SHLAC - Referred Out)	58	44	2	0	15	0	0	1	265
Other Family Law: Guardianship/Conservatorship	30	11	3	38	33	8	0	1	0
Other Family Law: Name Change Adult	29	8	1	14	8	2	1	11	13
Other Family Law: Name Change Child	7	10	0	6	1	1	1	0	7
Paternity: Default Workshop	0	1	0	0	13	0	0	0	0
Paternity: (Non Workshop)	144	256	11	156	83	138	18	88	94
Paternity: Default Setting	22	10	1	0	0	14	0	3	4
Paternity: Judgment Workshop	25	0	0	3	7	1	0	5	21
Paternity: Judgment (Non Workshop)	0	0	0	0	0	0	0	0	0
Paternity: Mandatory Settlement Conference/Trial Brief	15	17	0	15	0	4	0	0	5
Paternity: Order After Hearing	0	2	0	4	1	0	0	0	15
Paternity: Order to Show Cause Initial	11	6	0	8	59	43	4	3	131
Paternity: Order to Show Cause Modification	80	34	0	71	83	55	0	31	35
Paternity: Request for Trial Setting	9	17	0	12	18	33	0	8	12
Paternity: Request for Order Workshop	0	0	0	0	1	0	0	0	0
Paternity: Response to Order to Show Cause	8	8	0	6	20	10	0	3	17
Paternity: Response	20	39	1	19	34	26	0	9	11
Paternity Workshop 1	47	1	0	0	113	0	0	0	13
Unlawful Detainer Trial Prep Workshop	0	0	0	0	0	0	0	0	0
Unlawful Detainer Workshop	0	0	0	0	20	0	0	1	0
TOTAL	2102	1592	210	1364	1626	1401	469	578	1311

Note:

VN - Van Nuys (District 3)
PO - Pomona (District 1)
IW - Inglewood (District 2)

AV - Antelope Valley (District 5)
LB - Long Beach (District 4)
CH - Chatsworth (District 5)

SM - Santa Monica (District 3)
TO - Torrance (District 4)
CO - Compton (District 2)

Self-Help Legal Access Center (SHLAC)

Quarterly Workload Reports for June 2016

TOTAL NUMBER CONSUMERS SERVED:	2573	1741	270	1260	1609	1463	485	890	1343
JUNE 2016	VN	PO	IW	AV	LB	CH	SM	TO	CO
Declaration Disclosure Non-Workshop	66	75	3	9	32	59	0	20	16
Civil Harassment Response	5	5	0	0	7	0	0	2	4
Consumer Action Workshop	1	0	0	0	0	22	0	0	0
Divorce: Default Setting/Request	98	49	7	42	31	63	4	22	53
Divorce: Default Workshop	0	0	1	0	8	0	0	11	1
Divorce: Disclosures/Workshops	2	8	0	0	0	2	39	16	4
Divorce: Divorce Judgment Workshop	12	2	0	61	4	6	30	10	21
Divorce: Divorce 1 (Non Workshop)	516	382	40	311	95	286	56	124	49
Divorce: Judgment (Non Workshop)	191	140	1	50	111	83	3	44	25
Divorce: Mandatory Settlement Conference/TRIAL BRIEF	21	19	0	33	0	20	0	8	7
Divorce: Order After Hearing	4	3	0	9	2	0	0	3	7
Divorce: Order to Show Cause Initial	5	8	0	3	13	4	0	5	20
Divorce: Order to Show Cause Modification	233	69	0	43	41	79	8	45	19
Divorce: Request for Trial Set	40	19	0	15	30	44	2	14	21
Divorce: Response to Order to Show Cause	5	7	0	9	8	6	0	5	7
Divorce: Response	74	51	2	48	36	47	3	16	61
Divorce: Summary Dissolution	32	1	0	2	2	14	0	2	2
Divorce: Workshop 1	5	3	0	0	200	23	22	137	162
Divorce: Workshop 2	0	0	0	0	0	0	0	0	0
Divorce: Workshop 3	0	0	0	0	0	0	0	0	0
Domestic Violence-H/P Workshop	0	0	0	0	1	0	0	0	1
Domestic Violence - P How to Packet	1	8	0	3	0	1	0	0	35
Domestic Violence - P Individual Assistance	248	32	0	99	0	203	0	0	45
Domestic Violence Clinic - P	4	2	0	0	0	1	0	0	0
Domestic Violence Clinic - R How to Packet	7	64	0	10	0	1	0	0	15
Non-Family: Answer to Unlawful Detainer	285	204	59	136	321	19	214	8	31
Non-Family: Civil Complaint - Contract	35	2	10	8	44	13	16	4	0
Non-Family: Civil Complaint Property	1	2	0	6	0	2	0	0	0
Non-Family: Civil Harassment Temporary Restraining Order	99	29	78	56	111	112	18	29	30
Non-Family: Claimed Exemption	8	6	13	6	12	30	2	2	0
Non-Family: Expungment	4	11	13	9	7	1	0	1	0
Non-Family: Starting an Unlawful Detainer	29	18	28	14	14	7	38	17	48
Other - (Services not related to SHLAC - Referred Out)	52	44	1	2	17	7	0	6	288
Other Family Law: Guardianship/Conservatorship	32	10	1	40	36	12	1	3	1
Other Family Law: Name Change Adult	17	9	1	8	3	1	2	3	14
Other Family Law: Name Change Child	5	5	1	9	4	0	2	1	6
Paternity: Default Workshop	0	0	0	0	8	0	0	1	0
Paternity: (Non Workshop)	175	287	13	160	111	178	14	147	37
Paternity: Default Setting	24	21	0	3	4	24	0	1	4
Paternity: Judgment Workshop	10	3	0	5	17	1	0	5	4
Paternity: Judgment (Non Workshop)	0	0	0	0	0	0	0	0	0
Paternity: Mandatory Settlement Conference/Trial Brief	11	16	0	17	0	10	0	0	5
Paternity: Order After Hearing	2	3	0	0	0	0	0	2	18
Paternity: Order to Show Cause Initial	12	7	2	11	62	34	0	3	41
Paternity: Order to Show Cause Modification	132	63	0	95	59	49	0	24	36
Paternity: Request for Trial Setting	22	28	0	12	30	33	0	8	18
Paternity: Request for Order Workshop	0	0	0	0	2	0	0	1	0
Paternity: Response to Order to Show Cause	4	9	1	3	14	11	0	5	13
Paternity: Response	34	43	0	26	50	35	0	25	12
Paternity Workshop 1	121	2	0	1	111	13	0	0	129
Unlawful Detainer Trial Prep Workshop	0	0	0	0	2	0	0	1	0
Unlawful Detainer Workshop	0	0	0	0	15	0	0	2	0
TOTAL	2684	1769	275	1374	1675	1556	474	783	1310

Note:

VN - Van Nuys (District 3) AV - Antelope Valley (District 5) SM - Santa Monica (District 3)
 PO - Pomona (District 1) LB - Long Beach (District 4) TO - Torrance (District 4)
 IW - Inglewood (District 2) CH - Chula Vista (District 5) CO - Compton (District 2)

Self-Help Legal Access Center (SHLAC)

Quarterly Workload Reports for July 2016

TOTAL NUMBER CONSUMERS SERVED:

1481

1658

265

1818

1388

1194

550

566

1207

JULY 2016	VN	PO	IW	AV	LB	CH	SM	TO	CO
Declaration Disclosure Non-Workshop	45	52	1	38	39	33	2	2	13
Civil Harassment Response	1	3	0	0	6	2	7	1	4
Consumer Action Workshop	0	0	0	0	0	20	0	0	0
Divorce: Default Setting/Request	40	55	5	75	33	87	6	18	42
Divorce: Default Workshop	0	1	0	0	4	0	0	3	0
Divorce: Disclosures/Workshops	3	6	0	0	8	2	25	1	1
Divorce: Divorce Judgment Workshop	4	10	0	62	7	31	47	1	3
Divorce: Divorce 1 (Non Workshop)	258	386	32	398	96	200	30	109	48
Divorce: Judgment (Non Workshop)	100	151	0	61	112	47	2	41	13
Divorce: Mandatory Settlement Conference/TRIAL BRIEF	25	14	0	33	0	17	1	3	5
Divorce: Order After Hearing	0	6	0	8	1	4	0	0	0
Divorce: Order to Show Cause Initial	0	9	0	4	12	3	0	0	15
Divorce: Order to Show Cause Modification	81	63	0	128	36	43	4	6	5
Divorce: Request for Trial Set	43	18	0	29	19	39	0	15	16
Divorce: Response to Order to Show Cause	3	8	0	9	7	7	0	3	3
Divorce: Response	49	47	2	38	34	30	6	13	28
Divorce: Summary Dissolution	5	1	0	13	2	11	0	2	0
Divorce: Workshop 1	1	1	0	0	174	0	41	41	118
Divorce: Workshop 2	0	0	0	0	0	0	0	0	0
Divorce: Workshop 3	0	0	0	0	0	0	0	0	0
Domestic Violence H/P Workshop	0	0	0	1	0	0	0	0	0
Domestic Violence - P How to Packet	0	19	0	6	0	1	0	1	6
Domestic Violence - P Individual Assistance	161	49	0	148	2	196	2	0	61
Domestic Violence Clinic - P	15	4	0	0	0	3	0	1	1
Domestic Violence Clinic - R How to Packet	2	39	0	13	2	11	1	1	14
Non-Family: Answer to Unlawful Detainer	154	127	75	142	316	13	247	12	29
Non-Family: Civil Complaint - Contract	1	2	9	38	39	26	12	8	1
Non-Family: Civil Complaint Property	0	0	1	2	1	4	0	0	0
Non-Family: Civil Harassment Temporary Restraining Order	71	39	69	64	115	74	15	30	52
Non-Family: Claimed Exemption	6	3	7	14	7	19	2	2	0
Non-Family: Expungment	5	9	18	25	2	0	1	1	0
Non-Family: Starting an Unlawful Detainer	12	27	22	18	12	6	33	4	49
Other - (Services not related to SHLAC - Referred Out)	50	37	0	31	33	1	0	10	386
Other Family Law: Guardianship/Conservatorship	14	6	1	75	15	5	1	3	0
Other Family Law: Name Change Adult	5	7	0	19	7	4	2	1	6
Other Family Law: Name Change Child	11	1	0	13	3	3	0	2	12
Paternity: Default Workshop	0	0	0	0	12	0	0	0	0
Paternity: (Non Workshop)	102	245	18	314	75	187	27	110	34
Paternity: Default Setting	15	13	0	11	15	21	1	1	8
Paternity: Judgment Workshop	3	2	0	15	18	1	0	1	2
Paternity: Judgment (Non Workshop)	0	0	0	0	0	0	0	0	0
Paternity: Mandatory Settlement Conference/Trial Brief	8	13	0	15	0	1	1	1	4
Paternity: Order After Hearing	1	9	0	3	0	2	1	1	11
Paternity: Order to Show Cause Initial	8	17	1	11	26	17	1	3	42
Paternity: Order to Show Cause Modification	136	46	2	65	49	49	1	17	27
Paternity: Request for Trial Setting	10	15	1	21	12	25	0	2	7
Paternity: Request for Order Workshop	0	0	0	0	1	1	0	0	0
Paternity: Response to Order to Show Cause	3	8	1	10	10	14	2	2	5
Paternity: Response	22	32	0	32	25	29	2	6	10
Paternity Workshop 1	91	5	0	0	47	1	0	1	91
Unlawful Detainer Trial Prep Workshop	0	0	0	0	2	0	0	0	0
Unlawful Detainer Workshop	2	0	0	0	3	0	0	0	0
TOTAL	1566	1605	265	2002	1439	1290	523	480	1172

Note:

VN - Van Nuys (District 3)

PO - Pomona (District 1)

IW - Inglewood (District 2)

AV - Antelope Valley (District 5)

LB - Long Beach (District 4)

CH - Chatsworth (District 5)

SM - Santa Monica (District 3)

TO - Torrance (District 4)

CO - Compton (District 2)



Brian J. Stiger
Director

COUNTY OF LOS ANGELES DEPARTMENT OF CONSUMER AND BUSINESS AFFAIRS

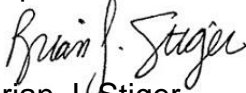
Members of the Board

Hilda L. Solis
Mark Ridley-Thomas
Sheila Kuehl
Don Knabe
Michael D. Antonovich

"To Enrich Lives Through Effective and Caring Service"

DATE: December 1, 2016

TO: Supervisor Hilda L. Solis, Chair
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: 
Brian J. Stiger
Director, Consumer and Business Affairs

QUARTERLY WORKLOAD REPORTS FOR SELF-HELP LEGAL ACCESS CENTERS (ITEM NO. 23, AGENDA OF MAY 3, 2016)

On May 3, 2016, your Board adopted a motion authored by Supervisor Ridley-Thomas directing the Department of Consumer and Business Affairs to provide written quarterly workload reports for each Self-Help Legal Access Center (SHLAC). These reports shall include the number and types of cases received and consumers served by location. This second report covers the months of August, September and October of 2016.

The County of Los Angeles (County) contracts with Neighborhood Legal Services of Los Angeles County to provide assistance to persons handling their cases in Los Angeles Superior Court without legal representation. These services are provided in nine regional SHLACs located throughout the County.

The attached workload documents provide your Board with the number and types of cases received at each of the nine regional SHLACs. The next quarterly report will cover the months of November and December of 2016, and January 2017.

If you have any questions or need additional information, please contact me at your earliest convenience.

Attachments

K:\ExecutiveServices\Director Files\Director 2016\SHLAC Quarterly Report No. 2.docx

Self-Help Legal Access Center (SHLAC)
Quarterly Workload Reports for August 2016

TOTAL NUMBER CONSUMERS SERVED:	1928	1852	297	2216	1463	1644	618	818	1440
AUGUST 2016	VN	PO	IW	AV	LB	CH	SM	TO	CO
Declaration Disclosure Non-Workshop	53	83	0	58	30	52	1	7	19
Civil Harassment Response	2	1	1	1	14	4	1	3	3
Consumer Action Workshop	12	0	0	0	1	20	0	0	0
Divorce: Default Setting/Request	85	65	0	64	46	75	1	18	56
Divorce: Default Workshop	0	0	0	0	0	0	0	11	0
Divorce: Disclosures/Workshops	0	8	0	0	5	0	34	3	8
Divorce: Divorce Judgment Workshop	8	9	0	92	16	10	42	20	9
Divorce: Divorce 1 (Non Workshop)	293	414	49	489	130	285	24	107	47
Divorce: Judgment (Non Workshop)	161	168	0	68	76	118	1	70	34
Divorce: Mandatory Settlement Conference/TRIAL BRIEF	16	26	0	45	1	22	0	4	3
Divorce: Order After Hearing	0	1	0	9	2	2	0	0	2
Divorce: Order to Show Cause Initial	2	5	1	6	9	11	3	2	5
Divorce: Order to Show Cause Modification	106	87	0	122	39	62	16	31	8
Divorce: Request for Trial Set	43	16	0	30	22	42	5	9	28
Divorce: Response to Order to Show Cause	5	8	0	7	9	8	0	7	3
Divorce: Response	43	62	4	44	38	45	1	26	18
Divorce: Summary Dissolution	16	3	0	22	0	10	0	2	2
Divorce: Workshop 1	0	2	0	0	94	0	67	90	203
Divorce: Workshop 2	0	0	0	0	0	0	0	0	0
Divorce: Workshop 3	0	0	0	0	0	0	0	0	0
Domestic Violence-H/P Workshop	0	1	0	2	0	1	0	0	0
Domestic Violence - P How to Packet	0	20	0	14	0	2	0	0	33
Domestic Violence - P Individual Assistance	213	31	0	185	1	245	0	0	37
Domestic Violence Clinic - P	12	0	0	1	1	2	0	0	3
Domestic Violence Clinic - R How to Packet	3	67	0	10	1	4	2	0	34
Non-Family: Answer to Unlawful Detainer	210	192	78	226	365	27	279	19	52
Non-Family: Civil Complaint - Contract	2	3	10	43	48	46	16	8	3
Non-Family: Civil Complaint Property	1	2	1	0	2	4	1	0	1
Non-Family: Civil Harassment Temporary Restraining Order	61	27	70	90	149	90	21	34	30
Non-Family: Claimed Exemption	7	6	7	6	5	21	0	1	1
Non-Family: Expungement	4	13	23	40	8	2	0	5	1
Non-Family: Starting an Unlawful Detainer	22	27	19	30	19	12	45	14	32
Other - (Services not related to SHLAC - Referred Out)	59	55	2	25	31	3	0	33	390
Other Family Law: Guardianship/Conservatorship	41	6	0	85	35	6	2	4	3
Other Family Law: Name Change Adult	13	11	2	32	11	4	2	3	11
Other Family Law: Name Change Child	16	7	1	13	4	4	2	1	14
Paternity: Default Workshop	1	0	0	0	11	0	0	1	0
Paternity: (Non Workshop)	142	297	26	314	113	225	22	160	59
Paternity: Default Setting	20	12	0	36	8	26	0	5	10
Paternity: Judgment Workshop	0	0	0	14	6	1	5	4	1
Paternity: Judgment (Non Workshop)	0	0	0	0	0	0	0	0	0
Paternity: Mandatory Settlement Conference/Trial Brief	14	24	0	16	1	14	0	6	5
Paternity: Order After Hearing	1	4	0	0	3	3	0	2	10
Paternity: Order to Show Cause Initial	12	10	1	25	41	35	0	38	68
Paternity: Order to Show Cause Modification	164	58	0	73	66	70	0	0	112
Paternity: Request for Trial Setting	19	19	1	23	12	28	0	21	22
Paternity: Request for Order Workshop	0	0	0	0	0	0	0	0	1
Paternity: Response to Order to Show Cause	6	8	0	25	25	26	0	6	7
Paternity: Response	22	30	0	33	29	25	1	12	10
Paternity Workshop 1	95	0	0	0	68	1	0	0	147
Unlawful Detainer Trial Prep Workshop	0	0	0	0	1	0	0	2	0
Unlawful Detainer Workshop	0	0	0	0	5	1	0	13	0
TOTAL	2005	1888	296	2418	1601	1694	594	802	1545

Note:

VN - Van Nuys (District 3)
PO - Pomona (District 1)
IW - Inglewood (District 2)

AV - Antelope Valley (District 5)
LB - Long Beach (District 4)
CH - Chatsworth (District 5)

SM - Santa Monica (District 3)
TO - Torrance (District 4)
CO - Compton (District 2)

Self-Help Legal Access Center (SHLAC)
Quarterly Workload Reports for September 2016

TOTAL NUMBER CONSUMERS SERVED:	1859	1498	228	1760	1603	1162	533	684	1289
SEPTEMBER 2016	VN	PO	IW	AV	LB	CH	SM	TO	CO
Declaration Disclosure Non-Workshop	72	59	0	29	29	49	1	9	43
Civil Harassment Response	4	1	0	0	9	6	1	6	1
Consumer Action Workshop	2	0	0	0	0	13	0	0	0
Divorce: Default Setting/Request	95	50	1	67	40	51	2	10	54
Divorce: Default Workshop	0	0	0	0	0	0	1	10	0
Divorce: Disclosures/Workshops	4	4	0	0	1	1	40	12	1
Divorce: Divorce Judgment Workshop	9	10	0	75	21	6	32	17	13
Divorce: Divorce 1 (Non Workshop)	300	308	37	478	149	244	23	126	61
Divorce: Judgment (Non Workshop)	167	187	1	32	77	91	0	41	19
Divorce: Mandatory Settlement Conference/TRIAL BRIEF	34	16	0	39	1	12	0	2	5
Divorce: Order After Hearing	0	2	0	3	2	6	0	1	3
Divorce: Order to Show Cause Initial	12	5	0	3	10	8	1	1	10
Divorce: Order to Show Cause Modification	98	41	0	75	33	50	12	26	34
Divorce: Request for Trial Set	39	16	0	22	39	41	3	12	22
Divorce: Response to Order to Show Cause	7	8	0	4	6	16	0	2	2
Divorce: Response	54	38	1	33	44	39	4	22	21
Divorce: Summary Dissolution	25	2	0	5	0	5	0	6	2
Divorce: Workshop 1	6	1	0	0	116	0	59	61	187
Divorce: Workshop 2	0	0	0	0	0	0	0	0	0
Divorce: Workshop 3	0	0	0	0	0	0	0	0	0
Domestic Violence-H/P Workshop	0	0	0	0	0	0	0	0	2
Domestic Violence - P How to Packet	0	10	0	40	0	0	0	3	12
Domestic Violence - P Individual Assistance	176	15	0	118	6	145	1	2	34
Domestic Violence Clinic - P	13	1	0	0	1	0	0	0	1
Domestic Violence Clinic - R How to Packet	2	69	0	6	1	0	0	0	16
Non-Family: Answer to Unlawful Detainer	218	123	60	198	495	8	244	16	26
Non-Family: Civil Complaint - Contract	1	3	5	56	41	26	21	9	0
Non-Family: Civil Complaint Property	1	0	0	0	3	2	1	0	0
Non-Family: Civil Harassment Temporary Restraining Order	85	14	60	45	122	67	14	39	40
Non-Family: Claimed Exemption	8	2	9	3	6	22	0	3	1
Non-Family: Expungment	0	4	18	19	5	0	0	3	1
Non-Family: Starting an Unlawful Detainer	20	32	9	19	14	9	33	12	49
Other - (Services not related to SHLAC - Referred Out)	52	43	1	2	44	2	3	53	302
Other Family Law: Guardianship/Conservatorship	20	6	3	69	69	5	0	2	2
Other Family Law: Name Change Adult	22	10	0	18	4	5	2	3	9
Other Family Law: Name Change Child	14	6	0	9	9	3	0	2	6
Paternity: Default Workshop	0	0	0	0	1	0	0	1	0
Paternity: (Non Workshop)	107	260	17	275	90	121	18	118	31
Paternity: Default Setting	27	13	0	15	14	16	0	3	9
Paternity: Judgment Workshop	0	1	1	10	11	0	0	2	1
Paternity: Judgment (Non Workshop)	0	0	0	0	0	0	0	0	0
Paternity: Mandatory Settlement Conference/Trial Brief	19	14	0	19	1	17	0	1	6
Paternity: Order After Hearing	1	1	0	2	3	7	0	2	5
Paternity: Order to Show Cause Initial	48	3	1	21	44	14	1	3	25
Paternity: Order to Show Cause Modification	144	56	0	64	55	56	2	9	111
Paternity: Request for Trial Setting	12	14	0	14	13	21	1	6	16
Paternity: Request for Order Workshop	0	0	0	0	2	0	1	0	0
Paternity: Response to Order to Show Cause	12	9	0	4	11	13	0	0	3
Paternity: Response	24	42	2	22	36	15	1	11	10
Paternity Workshop 1	42	1	0	0	94	6	0	2	161
Unlawful Detainer Trial Prep Workshop	0	0	0	0	0	0	0	0	0
Unlawful Detainer Workshop	0	0	0	0	0	0	4	16	0
TOTAL	1996	1500	226	1913	1772	1218	526	685	1357

Note:

VN - Van Nuys (District 3)
PO - Pomona (District 1)
IW - Inglewood (District 2)

AV - Antelope Valley (District 5)
LB - Long Beach (District 4)
CH - Chatsworth (District 5)

SM - Santa Monica (District 3)
TO - Torrance (District 4)
CO - Compton (District 2)

Self-Help Legal Access Center (SHLAC)
Quarterly Workload Reports for October 2016

TOTAL NUMBER CONSUMERS SERVED:	2271	1533	197	1692	1711	1308	530	781	1243
OCTOBER 2016	VN	PO	IW	AV	LB	CH	SM	TO	CO
Declaration Disclosure Non-Workshop	108	50	0	34	37	41	0	7	36
Civil Harassment Response	6	1	0	2	10	9	1	4	4
Consumer Action Workshop	0	0	0	0	0	29	0	1	0
Divorce: Default Setting/Request	93	61	3	64	25	69	0	24	38
Divorce: Default Workshop	0	0	0	0	0	0	0	7	0
Divorce: Disclosures/Workshops	0	0	0	1	1	1	31	2	1
Divorce: Divorce Judgment Workshop	6	5	0	105	6	9	49	10	16
Divorce: Divorce 1 (Non Workshop)	245	354	18	483	161	257	38	162	45
Divorce: Judgment (Non Workshop)	170	184	1	14	128	91	1	52	19
Divorce: Mandatory Settlement Conference/TRIAL BRIEF	50	22	0	46	0	14	0	1	6
Divorce: Order After Hearing	1	2	0	13	2	4	0	3	5
Divorce: Order to Show Cause Initial	10	9	0	0	10	16	0	5	29
Divorce: Order to Show Cause Modification	78	70	0	48	34	66	9	24	26
Divorce: Request for Trial Set	63	27	0	30	18	26	1	10	20
Divorce: Response to Order to Show Cause	4	7	0	2	7	7	0	1	3
Divorce: Response	67	47	1	24	40	35	5	23	14
Divorce: Summary Dissolution	42	1	0	7	1	9	0	3	0
Divorce: Workshop 1	132	0	0	1	174	0	37	56	121
Divorce: Workshop 2	0	0	0	0	0	0	0	0	0
Divorce: Workshop 3	0	0	0	0	0	0	0	0	0
Domestic Violence-H/P Workshop	1	0	0	0	0	0	0	0	0
Domestic Violence - P How to Packet	0	30	0	74	0	1	0	0	13
Domestic Violence - P Individual Assistance	227	45	0	47	2	211	0	0	57
Domestic Violence Clinic - P	12	0	0	0	0	0	0	0	1
Domestic Violence Clinic - R How to Packet	2	31	0	2	1	0	0	1	6
Non-Family: Answer to Unlawful Detainer	284	155	62	206	453	8	223	36	33
Non-Family: Civil Complaint - Contract	0	0	5	54	38	29	14	13	1
Non-Family: Civil Complaint Property	0	0	1	0	1	2	0	6	0
Non-Family: Civil Harassment Temporary Restraining Order	97	30	45	32	120	71	9	45	51
Non-Family: Claimed Exemption	10	4	13	3	8	23	2	0	1
Non-Family: Expungment	0	3	12	30	3	0	1	5	1
Non-Family: Starting an Unlawful Detainer	14	19	16	15	25	8	18	17	34
Other - (Services not related to SHLAC - Referred Out)	79	34	0	0	52	2	46	5	368
Other Family Law: Guardianship/Conservatorship	43	9	1	43	49	8	0	3	1
Other Family Law: Name Change Adult	21	13	2	22	11	3	0	3	11
Other Family Law: Name Change Child	18	1	0	12	4	1	0	0	11
Paternity: Default Workshop	0	0	0	0	95	0	0	1	0
Paternity: (Non Workshop)	111	229	7	218	0	122	18	159	30
Paternity: Default Setting	13	17	1	11	9	12	2	15	8
Paternity: Judgment Workshop	4	1	0	12	16	3	2	4	1
Paternity: Judgment (Non Workshop)	33	0	0	0	0	0	0	0	0
Paternity: Mandatory Settlement Conference/Trial Brief	0	17	0	12	0	8	0	2	3
Paternity: Order After Hearing	0	1	0	2	0	6	0	3	3
Paternity: Order to Show Cause Initial	26	8	2	33	45	20	2	3	19
Paternity: Order to Show Cause Modification	160	44	0	61	90	46	1	38	81
Paternity: Request for Trial Setting	35	13	0	12	11	36	0	6	16
Paternity: Request for Order Workshop	0	0	0	0	1	0	0	3	0
Paternity: Response to Order to Show Cause	19	10	1	11	12	10	0	0	5
Paternity: Response	39	29	2	17	29	17	1	15	8
Paternity Workshop 1	96	2	0	0	97	11	0	2	112
Unlawful Detainer Trial Prep Workshop	0	0	0	0	0	1	0	0	0
Unlawful Detainer Workshop	0	0	0	0	0	0	0	3	0
TOTAL	2419	1585	193	1803	1826	1342	511	783	1258

Note:

VN - Van Nuys (District 3)
PO - Pomona (District 1)
IW - Inglewood (District 2)

AV - Antelope Valley (District 5)
LB - Long Beach (District 4)
CH - Chatsworth (District 5)

SM - Santa Monica (District 3)
TO - Torrance (District 4)
CO - Compton (District 2)